# InVue Inside Setup Guide

Scan the QR code below to view a video on the setup process.


Initial APK Installation (Internet required for steps 1- 8)

1 Download and install the InVue Inside APK file. The APK can be loaded by scanning the QR code included in the Onboarding packet received by the account administrator.

Note: Accounts seeking to preinstall InVue Inside before distribution to retail locations can complete steps 1 - 8 in advance. Steps 9 - 31 can be completed in store and do not require an internet connection.
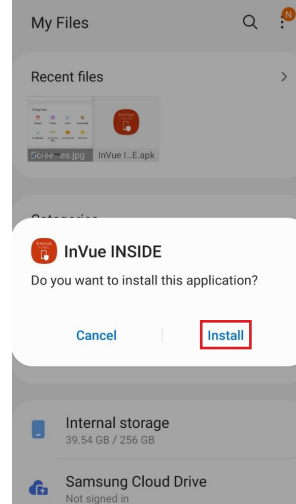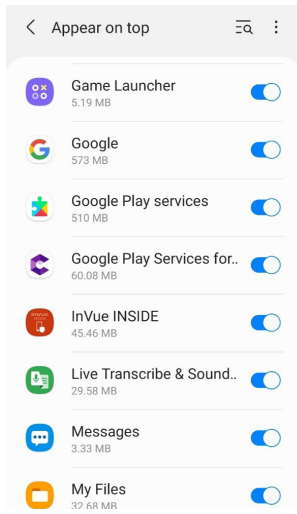

2 Allow ALL permission prompts. This will likely include
• Fine Location
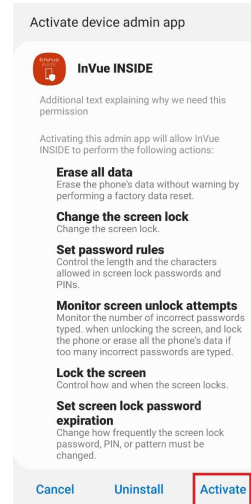• Nearby Devices
• Background Location.
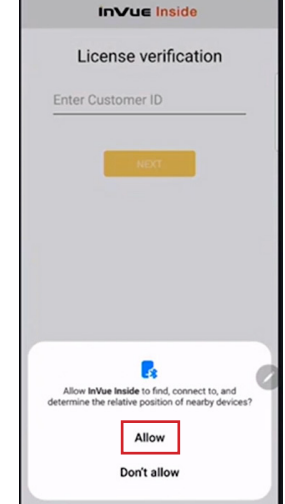
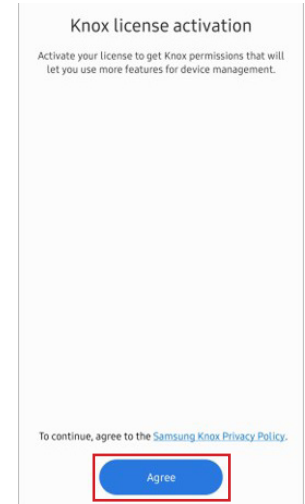**3** Once installed, ensure that the app is added to the "Appear on top" list.

Note: Ensure that InVue Inside is whitelisted within retail mode to avoid any conflicts.
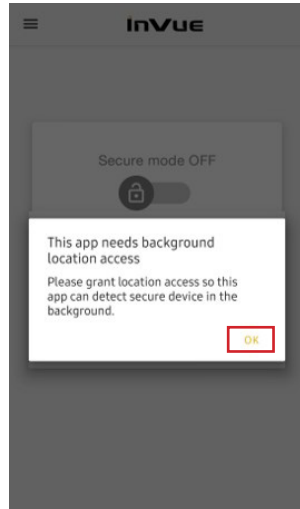

4 Activate the app.

5 Press the "Agree" button to enable device management features via Knox.
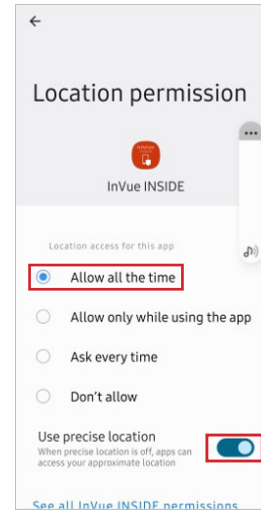
6 Press the "OK" button to allow the app to use background location data in order to detect other secure devices.

7 Select "Allow all of the time" from the list and ensure that the "Use precise location" toggle is turned on.

8 Enter your Customer ID (in all caps) provided in the onboarding packet received by the account admin. Each installation that is activated by the Customer ID will reduce the license credit balance by 1 license.
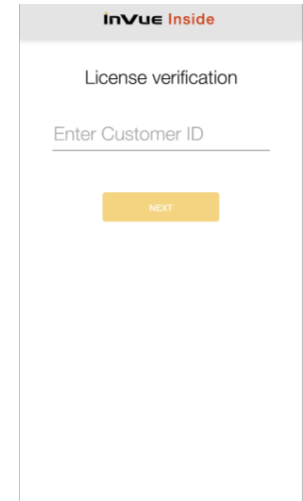

In-Store Configuration (Internet NOT required)

9 Insert 2 Bluetooth beacons into 2 standard USB-A power supplies. **Note:** 2 beacons are recommended, but more than 2 can be installed. If the protected devices are in a large format retail store (shop in shop display) and the display areas where the beacons are installed are located more than 20 meters from the entry/exit an additional beacon may be necessary.
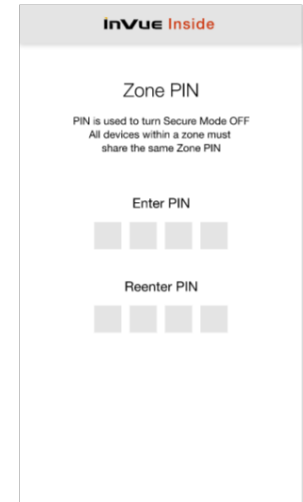

10 Plug the power supplies into a power outlet.

Note: It is recommended that the bluetooth beacons be spaced apart or in separate locations to minimize interference and improve performance.
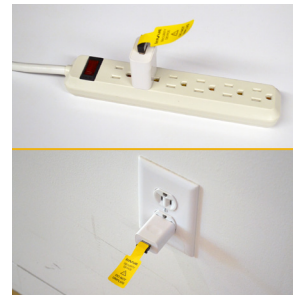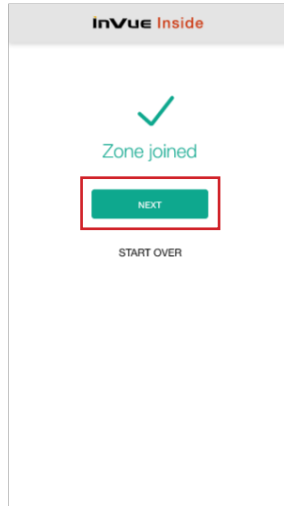

11 Create and enter a Zone PIN.

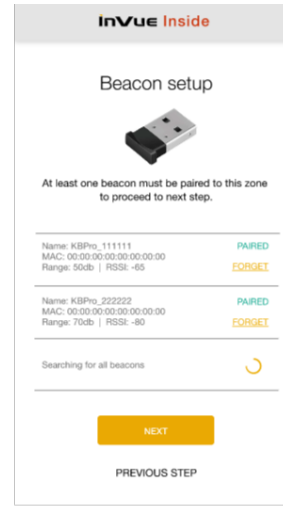**Note:** This PIN will be used for ALL devices within the shared zone.

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12 Once the "Zone joined" confirmation screen pops up, press the "Next" button.

InVue Inside

✓

Zone joined

NEXT

START OVER

13a Next the app will search for the Bluetooth beacons that were installed in step 2. Click "pair" to assign the beacons to the Zone. Once the beacons have been paired, click "Next".
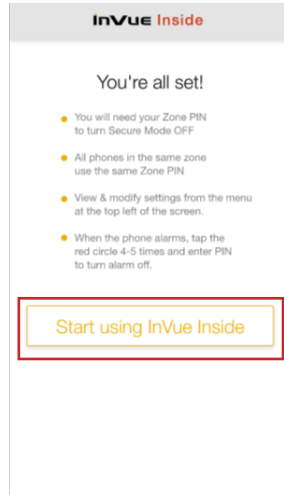
Note: It is recommended that during the **intial pairing** that the device be within 1 meter of of a bluetooth beacon.

InVue Inside

Beacon setup

At least one beacon must be paired to this zone to proceed to next step.

Name: KBPro_111111   PAIRED
MAC: 00:00:00:00:00:00:00:00
Range: 50db | RSSI: -65   FORGET

Name: KBPro_222222   PAIRED
MAC: 00:00:00:00:00:00:00:00
Range: 70db | RSSI: -80   FORGET
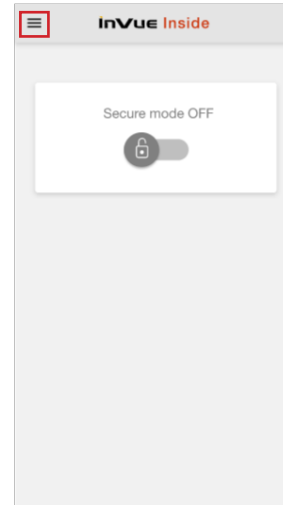
Searching for all beacons   ↻

NEXT

PREVIOUS STEP

13b **Note:** When installing an additional beacon after the initial set up, simply plug the beacon in to AC power. Then, turn off active monitoring within the app by entering your Zone PIN. Select Zone Settings. The new beacon will appear in the list of beacons. Select "pair" to add the new beacon.

Note: It is advised to relocate the beacons after initial zone pairing to a location that is inaccessible and hidden within the fixture.

14 Once the initial app setup is complete, click "Start using InVue Inside" to move forward with the Device settings.

InVue Inside

You're all set!

- You will need your Zone PIN to turn Secure Mode OFF
- All phones in the same zone use the same Zone PIN
- View & modify settings from the menu at the top left of the screen.
- When the phone alarms, tap the red circle 4-5 times and enter PIN to turn alarm off.

Start using InVue Inside

15 Select the menu icon in the top left corner.

InVue Inside

Secure mode OFF

🔒

16 Select "Device settings" from the drop-down menu.

InVue Inside

🏠 Home
📱 Device settings
⚙ Zone settings
ⓘ About

mode OFF
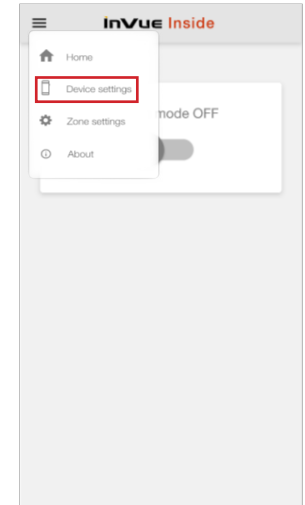
17 From the Device settings screen, Alarm Volume and operation days & hours can be configured. It is important to configure the days/hours correctly for your location as while the security functionality will still work, the audible alarm will not trigger. Select "SAVE CHANGES" once complete.
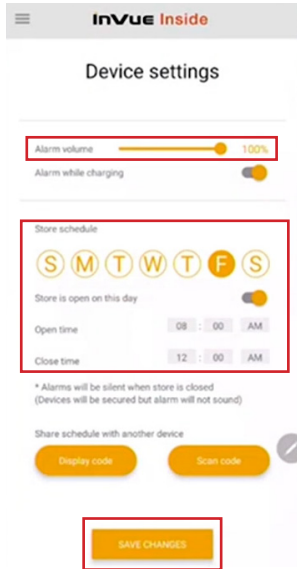
18a The "Alarm while charging" toggle can also be changed from this screen and is switched on by default.
This means that the device is listening for the bluetooth signal and will alarm once it loses the signal regardless of whether it is receiving power.
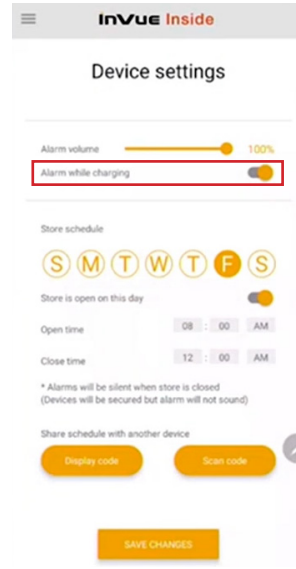
18b If this is switched to the off position, the alarm will only activate when the device loses the bluetooth signal and there is no power supplied. The alarm will turn off once power is reapplied, even if the bluetooth connection has NOT been restored.
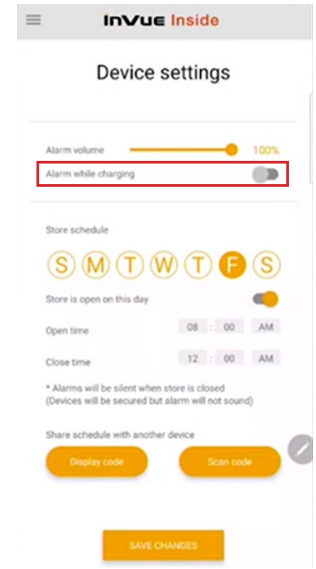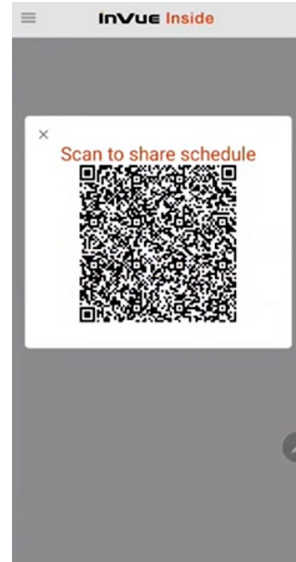
19a Once the Store Schedule has been configured on the first device, the schedule can be shared with other devices by clicking "Display Code" on the first device.
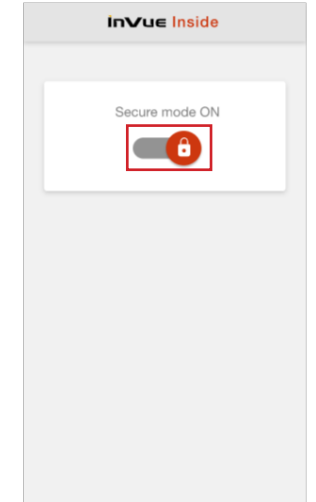
Select "Scan Code" on the other devices.
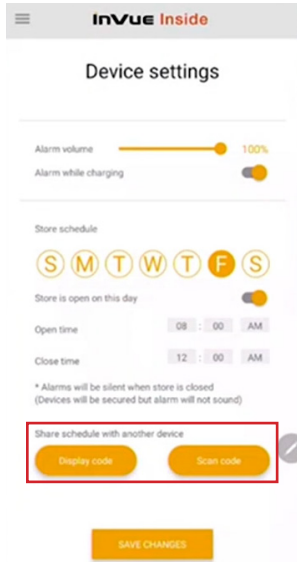
19b When "Display Code" on the first device is selected, a QR code will be generated. Scan the code with the other device to import the Store Schedule.

20 Once the device settings have been saved, slide the Secure mode toggle to the "ON" position. the app is now active and will run in the background.

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Turning Secure Zone OFF

21 At this point, it is recommended that the beacon range is tested. With the software activated, walk the protected device to the furthest corners of the store, including the entrance/exits. At each of these positions, pause for approximately 2 minutes to ensure that there are no interruptions to the bluetooth signal. In a properly configured store, the software will not brick the device. If the software does brick the device within the store, identifying an "Insecure Zone", the beacons will need to be relocated closer to this zone, or an additional beacon can be installed near this area. Recheck the range once the beacons have been relocated or another beacon has been installed.

22a To turn the Secure mode off, swipe the toggle to the left.
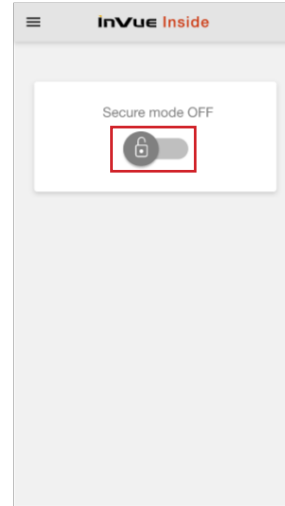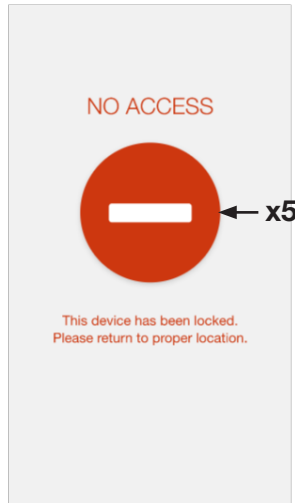
22b You will be prompted to enter the Zone PIN. The Secure mode will now be OFF for that device.
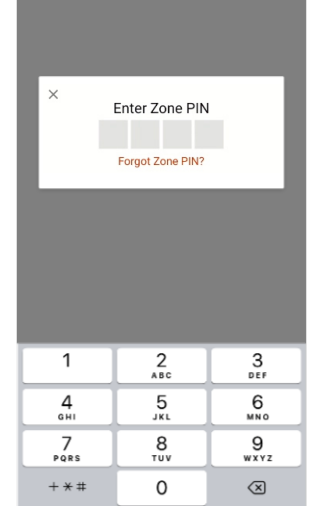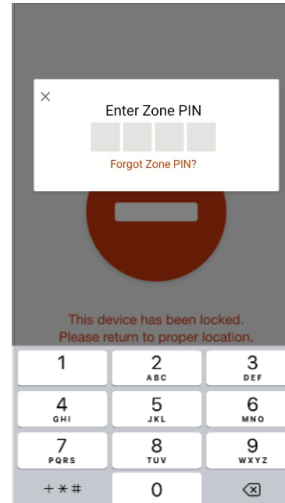
Alarm Events

23a If the device leaves the Secure zone, the alarm will go off. The alarm will turn off if the device is returned to the Secure zone. If the alarm needs to be manually silenced press the red circle 5 times.
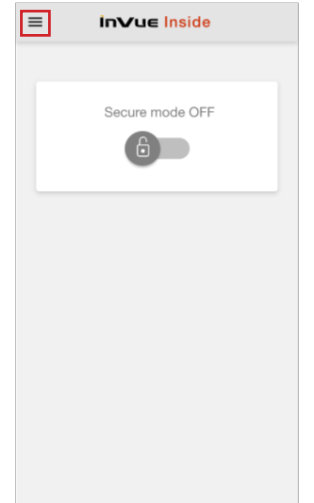
23b You will be prompted to enter the Zone PIN to disable the alarm.
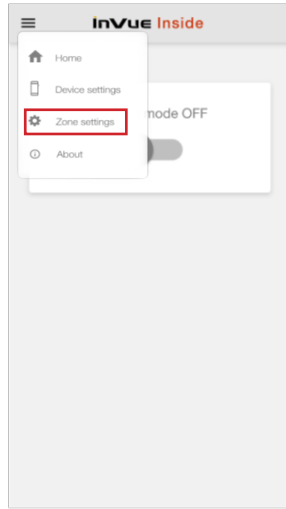
Changing Zone PIN

24 If for some reason the Zone PIN needs to be changed, select the menu icon with the Secure mode toggle in the "OFF" position.

Note: This will need to be done on all devices that are connected to the Zone. If this is not done on all devices, any device with the old PIN will enter alarm mode 75 seconds after the PIN is changed on the first device.
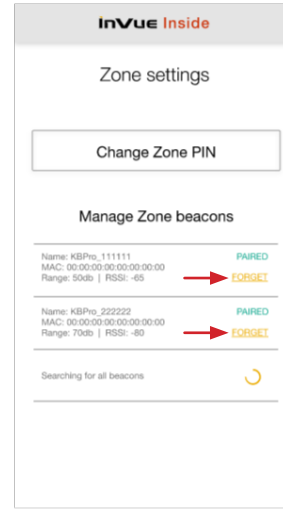
25 Select "Zone settings" from the drop-down menu.
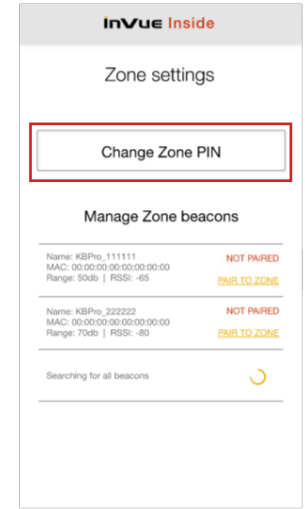

26 Before the Zone PIN can be changed, the paired bluetooth beacons must be forgotten. Select "Forget" for each paired beacon.
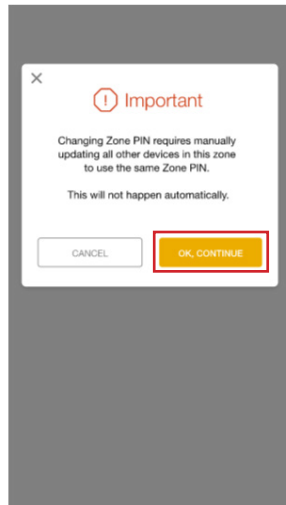
Note: If the user doesn't forget the paired beacons first before resetting Zone PIN, the new Zone will not be able to see the beacons.
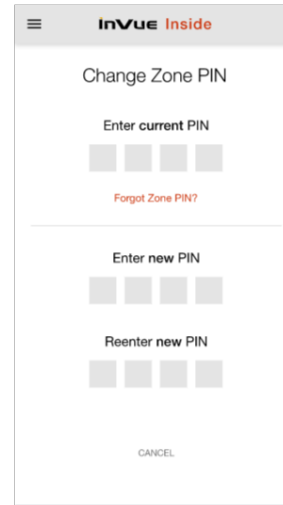

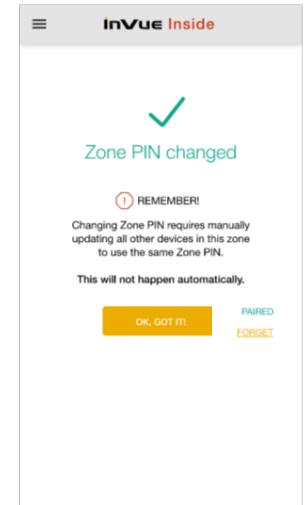**27** Select the "Change Zone PIN" button.

28 This screen will inform you that every device within the Secure Zone will need to be updated with the new Zone PIN as well. Press "OK, CONTINUE".


29 Enter the current Zone PIN and then enter the new Zone PIN. Select "SET NEW PIN" once complete.

30 Once the Zone PIN has been successfully updated, ensure that all other devices within the Secure Zone is updated to match.

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Zone PIN Recovery

31 Once the Zone PIN has been successfully changed and all other devices have been updated with the new PIN, ensure that all beacons are paired to the Zone by selecting "PAIR TO ZONE" for each beacon.
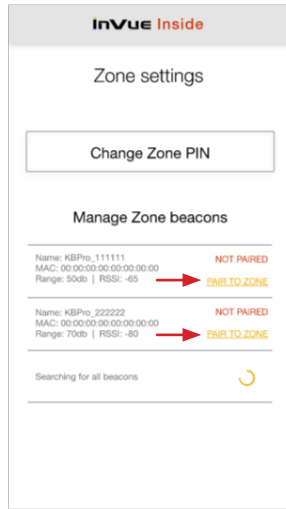
32 If the Zone PIN is lost, it can be recovered by selecting "Forgot Zone PIN?" from the Enter Zone PIN screen. This will send an email to the account admin and will provide the user with the contact information for the admin. It is recommeneded that the user contact the admin directly.

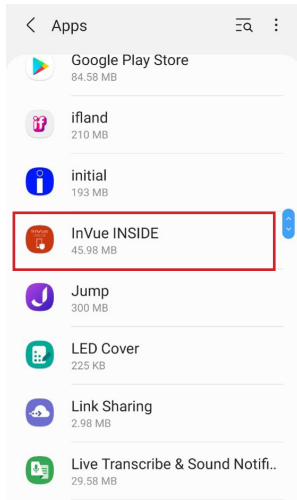**Note:** This function requires an internet connection.
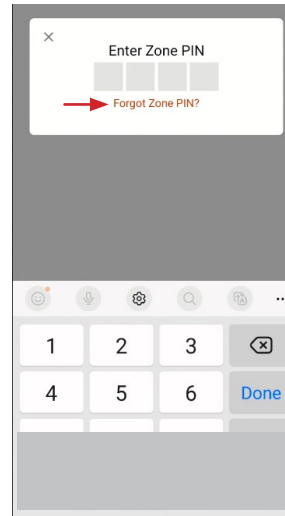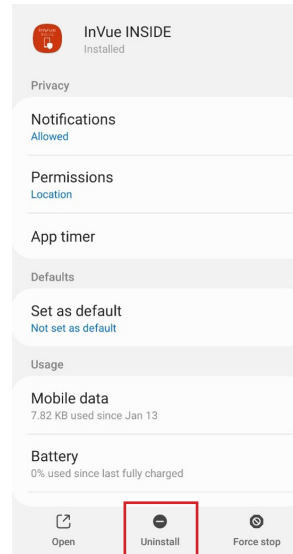
Uninstalling the App

33 To uninstall the app, ensure that Secure Mode is switched off and the app has been closed out. Navigate to the settings icon.
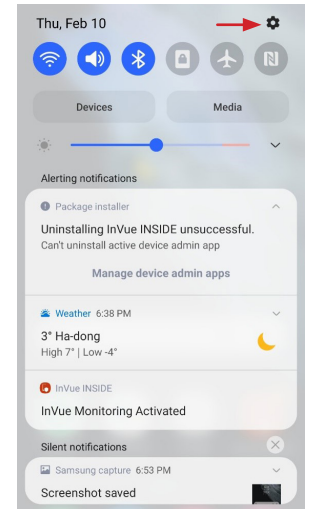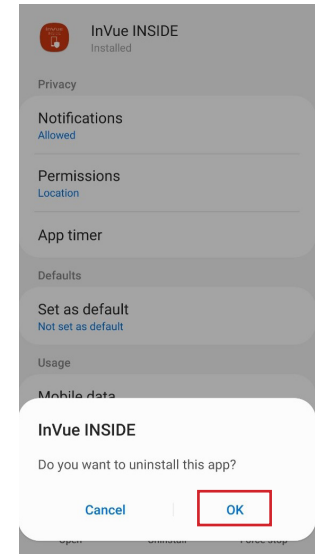
34 Open the Apps panel to select InVue Inside.
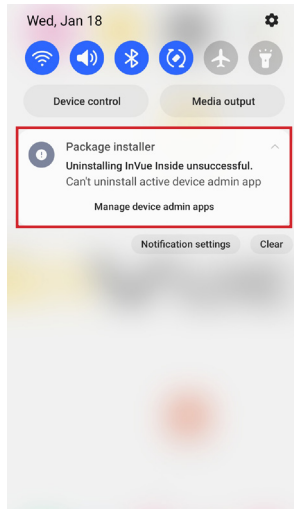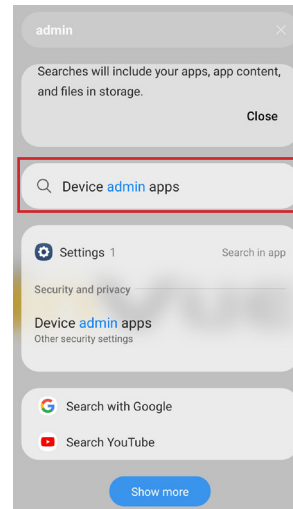
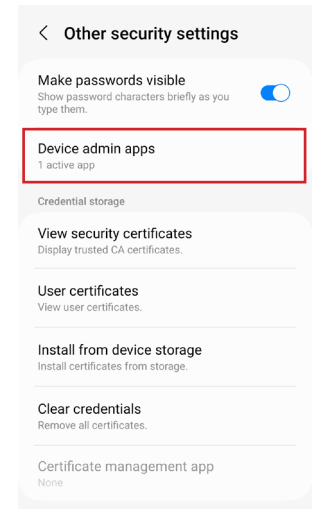**35** Select "Uninstall".

36 Select "OK".

7

37 Depending on your region or device, you may receive this error message.
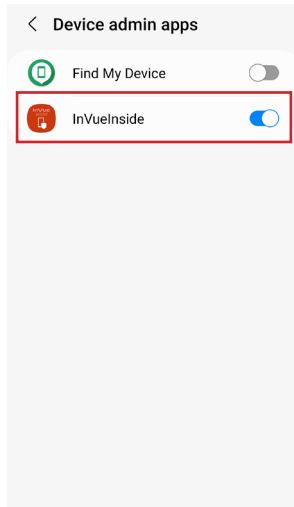

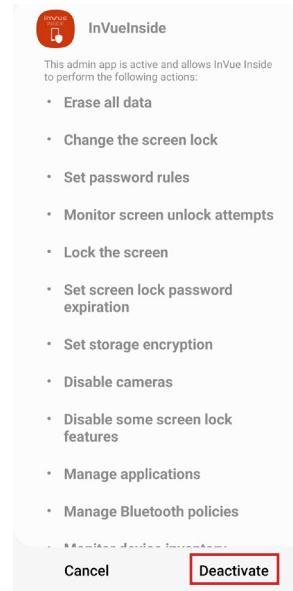**38** Within the settings panel search "admin" and select "Device admin apps".

39 This will open the "Other security settings" panel. From here select "Device admin apps".

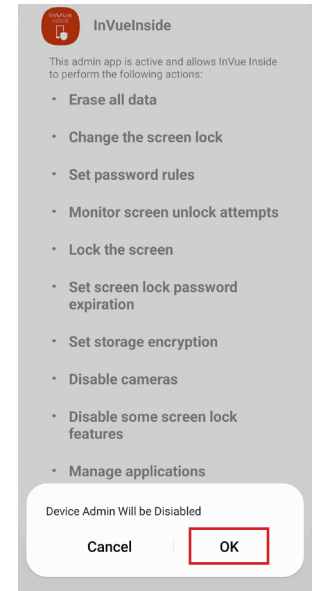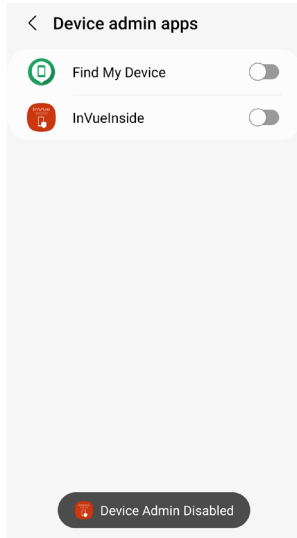**40** Within the Device admin apps panel, select InVue Inside.
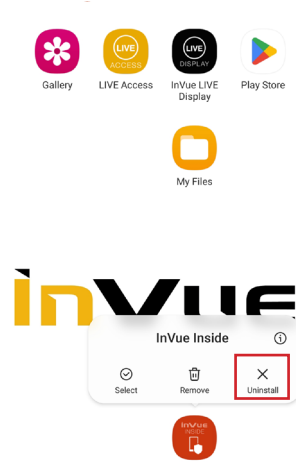

41 Select "Deactivate".

42 Select "OK".

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43 This will deactivate InVue Inside's device admin permissions.

Device admin apps

Find My Device

InVueInside

Device Admin Disabled

44 Navigate back to app icon, press and hold the icon and select "uninstall".

Gallery   LIVE Access   InVue LIVE Display   Play Store

My Files

InVue Inside

Select   Remove   Uninstall

45 Select "OK".

Gallery   LIVE Access   InVue LIVE Display   Play Store

My Files

InVue Inside

InVue Inside
Do you want to uninstall this app?
Cancel   OK

46 The app will uninstall.

Gallery   LIVE Access   InVue LIVE Display   Play Store

My Files

Uninstalled InVue Inside

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